



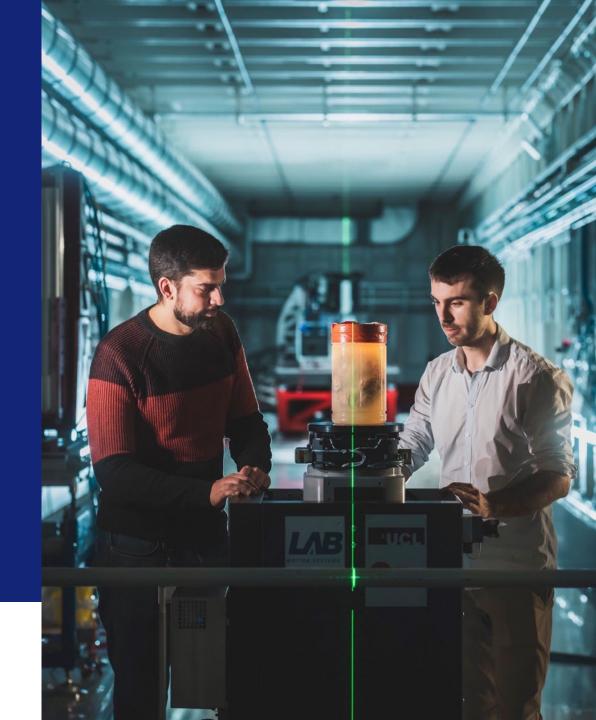
# LINKEDIN AS A TOOL TO ENGAGE WITH OUR COMMUNITY

Montserrat CAPELLAS ESPUNY Editorial content manager, ESRF



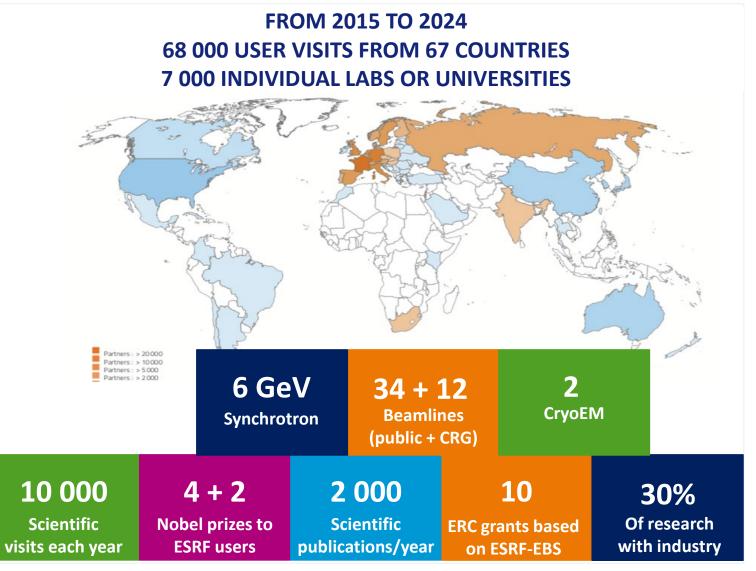
# **OUTLINE**

- What is the ESRF?
- The ESRF on LinkedIn
- LinkedIn content
- Success stories in the last year
- LinkedIn newsletter
- Algorithm 2024
- The future



## WHAT IS THE ESRF?

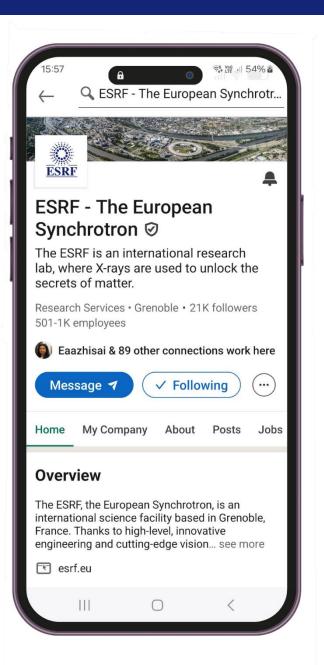
#### **20 PARTNER COUNTRIES** 13 MEMBER STATES 27.5% France Germany 24.0% 13.2% Italy **United Kingdom** 10.5% Russia 6.0% Benesync (Belgium, The Netherlands) 5.8% Nordsync 5.0% (Denmark, Finland, Norway, Sweden) 4.0% Spain 4.0% Switzerland **7 ASSOCIATE COUNTRIES** Austria 1.75% 1.75% Israel Poland 1.00% Portugal 1.00% India 0.66% Czech Republic 0.60% South Africa 0.30%





#### THE ESRF ON LINKEDIN

- Since 2016
- 21,439 followers
- Increase of 20% of followers or more annually
- Mostly viewed on mobile phone
- 135 posts from the beginning of the year (3xweek)
- Most of the posts have images
- 26% of the posts have videos



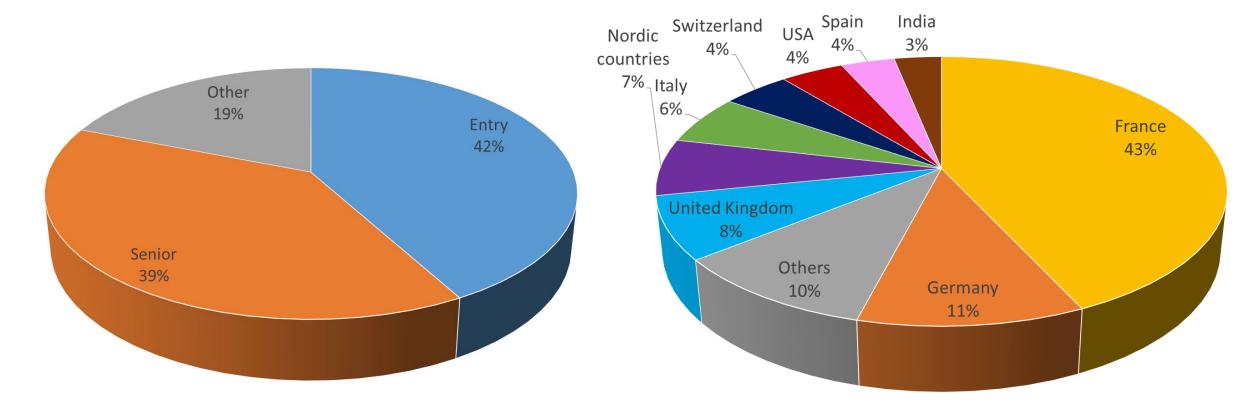


The European Synchrotron

# Most work in research institutes or university

## **SENIORITY**

# **LOCATION**



## **LINKEDIN CONTENT**

# **SHARE KNOWLEDGE**

Research news New techniques



LIFE AT THE ESRF **VIP** visits **Events** 

## **PROMOTE JOBS**

Posting lists of jobs Highlighting positions





#### I am thrilled to share my recent experience with X-ray photon correlation spectroscopy at the DESY in Hamburg and the ESRF - The European Synchrotron in systems embedded in special polymer matrices. Our investigations focused on understanding their translational and rotational dynamics in response to various stimuli. Now, the next step is diving deep into the analysis of this extensive data! I would like to extend my thanks to all the dedicated scientists who supported, measured, and solved problems, both day and night, as well as for the enriching conversations we had. Your collaboration has made this experience incredibly rewarding. Signit Hankiewicz Marthe Kaufholz Felix Lehmkühler Yuriy Chushkin Fabian Westermeier Robert Bauer Claudia Goy Nils Dageförde Patrick #XrayPhotonCorrelationSpectroscopy #DESY #ESRF #ScienceCollaboration

+ Follow

ESRF - The European Synchrotron

Were you at our User Meeting 2024 last week? Thank you all for contributing to a very successful meeting!

21,445 followers 9mo • 🕥

User Meeting 2024 - 17 pages

# **NURTURE THE COMMUNITY**

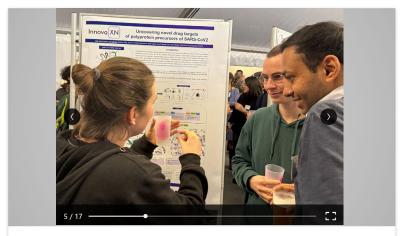
Reposting content/ongoing experiments



#### **SUCCESS STORIES**

#### What were your **top performing** posts? (i)







@ESRF - The European Synchrotron Feb 14 • 7:51 AM

Were you at our User Meeting 2024 last week? Thank you all for contributing to a very successful meeting! {hashtag|\#|ESRFUM2024}

☐ 4 ♥ 45 ♣ 073.62% Engagement Rate

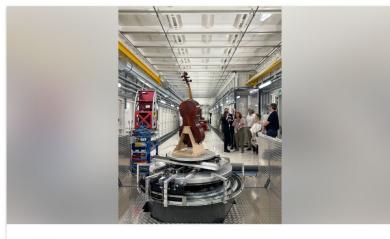




@ESRF - The European Synchrotron
Nov 8 • 6:30 AM

In view of upcoming and potential upgrade programmes in several synchrotron facilities around the world, we have recently welcomed several directors and CEO from synchrotron sources from all around. It was a pleasure to host @[Tetsuya lshikawa](urn:li:person:Ucmh0MfiTO), director of

□ 0 ♥ 81 **♦** 0 46.33% Engagement Rate





@ESRF - The European Synchrotron

Sep 11 • 9:37 AM

This week we have been very honoured to welcome a Spanish delegation from the @[Ministry of Science and Innovation of Spain]

(urn:li:organization:11753635) and @[CSIC] (urn:li:organization:13732). It was a great opportunity to present to one of our founding partners the new

□ 2□ 136□ 436.18% Engagement Rate



■ Gallery view ▼

# **SUCCESS STORIES: TOP 10 POSTS**

TIME	TEXT	ENGAGEMENT	CONTENT	ТҮРЕ
07:51:23	User Meeting recap	73.62%	Carousel	Life
06:30:12	Visit of directors of lightsources	46.38%	Photos	Life
09:37:39	Visit Spanish government	36.17%	Photos	Life
12:55:10	VIsit of Swiss State Secretary	35.33%	Photos	Life
10:42:01	Int. Day of Women in Science	32.8%	Carousel	Nurture
07:33:54	Visit of STFC director	31.95%	Photos	Life
20:16:29	Research on violin 'Il Cannone'	31.82%	Carousel	Nurture/knowledge
07:00:29	Screenshots of posts by users	26.86%	Photos	Nurture
07:24:25	Research on Arctic ice	26.67%	Carousel	Nurture/knowledge
09:49:00	HERCULES course	25,74%	Carousel	Life

#### LINKEDIN NEWSLETTER

- Monthly newsletter.
- Targeted to our scientific community.
- Compilation of scientific news, nominations/visits and job offers.
- First 7000 followers signed in within days of publication.
- Today we have almost 10000 followers.
- Followers receive it via email and LinkedIn alert.

## **ADVANTAGES:**

Direct communication

Free

Big reach

Very easy CMS



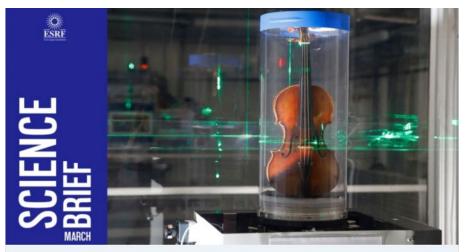
■ NEWSLETTER

## **ESRF Science Brief**

Monthly newsletter of the most exciting research news at the FSRF.



By ESRF - The European Synchrotron 18,567 followers Published monthly 7,099 subscribers



Science brief - March 2024

ESRF - The European Synchrotron sur LinkedIn · Lecture de 2 min

## **ALGORITHM 2024**

Reach has declined in all content type.

Dynamic formats like video gain interest.

#### **HOW OFTEN TO POST AND WHEN**

3-5 times a week (Morning, midweek)

At least 18h between posts

First 90 minutes are crucial

#### REPOSTING STRATEGY

Instant repost counts as a post.

#### **EXTERNAL LINKS**

Links in the original post = 40% less reach — Debatable





#### **ALGORITHM 2024: CONTENT**

#### **TEXT POSTS**

Use a strong hook.

Posts without visuals do not get a high reach

## **IMAGE POSTS**

Text between 900-1500 characters

Infographics, selfies, flowcharts

3 or 5 pictures

#### **DOCUMENT POSTS**

This includes carousels/PDFS

From 6 to 12 slides

#### **POLLS**

Best to include 3 options

300-600 characters

#### **NATIVE VIDEOS**

Vertical and square videos better reach than

horizontal

New Tik Tok style

Length of 60-90 seconds

Get the full Algorithm Update from Richardvanderblom.gumroad.com



#### THE FUTURE

- More native videos (Tik Tok style)
- More posts on life at the ESRF
- Continue working with our most active followers
- Keep the same periodicity
- Sticking to morning posts
- Announcement of events in dedicated space





